

1

INITIAL consultation

This can either be at our offices, at your home, or over the telephone - whichever suits you best. It's likely to last about one hour, but may be longer depending upon your individual circumstances. At this meeting we'll take details of your claim and complete the documents to enable us to assess and advise you on the merits of your claim.

2

Funding

Personal injury claims can be funded in a number of ways. The most common are insurance which you may already have in place - known as Before the Event (BTE) insurance, Conditional Fee Agreements (CFA) – also known as 'no win-no fee' agreements and which can include you contributing to legal fees from your damages and Damage Based Agreements (DBA) – where we take a percentage of your damages as legal fees. At our initial consultation we'll discuss how the various funding options work and the most appropriate method for your case.

3

Starting your claim

Once we've risk assessed your claim, we'll contact the responsible party. We'll inform them of your wish for compensation in relation to the accident and set out the basis of your claim. They're allowed a certain amount of time to respond, but we'll chase them frequently for their views on liability.

4

What happens when the other side make a decision?

If liability is admitted for your accident, we'll then begin to gather evidence to support your injury and financial losses. These are then submitted and we'll invite offers to make a settlement.

5

Negotiations

On your behalf, we'll begin negotiating with your opponent in relation to liability and/or the value of your claim. We'll keep in touch with you to advise of developments at all stages.

Ready for the next step?

This is a very brief overview of how a personal injury claim progresses, but each case is unique. The length of a claim will depend upon the severity and complexity of your injuries. We'll always advise you individually and make you aware of any extra stages.

If we're unable to agree the value of your claim or if liability is denied, we'll discuss the options available to you, which may be to attempt a split liability agreement (e.g. 50/50) or ultimately prepare your case for court. However, the majority of claims settle before this stage.